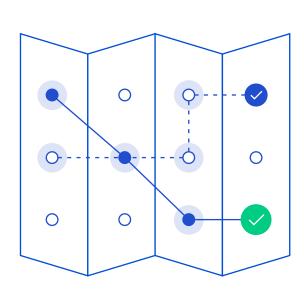
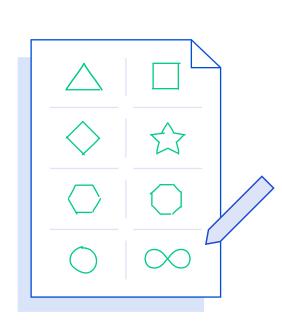


### The Design Sprint

## Day 1: Understanding the Problem Space

- Allow the sprint team to interview pre-identified key stakeholders/experts about the problem space.
- Draw a <u>customer journey map</u>.
- Create customer personas.
- Define long-term goals for the project/product.





# Day 2: Ideating and "What's happening in the market?"

- Run a <u>Crazy 8s</u>/solution sketching exercise.
- Conduct competitive analysis.
- Scan and size the market.
- Define customers to test with on Day 5.

#### **Day 3: Storyboarding**

- Storyboard the solution as a team.
- Construct the technical architecture (if appropriate).









### Day 4: Prototyping and Business Case

- Begin to prototype the solution.
- Complete the <u>business model canvas</u>.

# Day 5: User Testing and Playback to Stakeholders

- Test initial ideas with users/customers and capture feedback.
- Share progress with stakeholders/investors (if appropriate).







