The Scrum Master's Team Capabilities Assessment

Bring these questions to your team, other departments, and management; their answers will give you insight on the challenges ahead.

THE BUSINESS

1. How do you think the product discovery process is working?

2. How do you think the product roadmap is doing?

3. How are requirements gathered, structured, and prioritized?

4. Who are the user personas?

5. What does "value" mean to the team?

THE SOLUTION

6. Who are the stakeholders?

7. What are our technological and technical capabilities?

8. What does "done" mean to you?

9. Why does the team exist?

10. How does the team create value for the customer?

THE COLLABORATION

11. What are some key roles and their responsibilities?

12. What are the team's goals?

13. What events are held?

14. What processes and practices are used?

15. How do the teams collaborate with the business-oriented departments?

16. How does management communicate with the team?

17. How much support does management give to the team?

18. How much autonomy/empowerment do the teams have?

19. How often do team members communicate among themselves?

THE DELIVERY

20. How often can the team release?

21. How are the releases/delivery organized?

22. How transparent is the end-to-end delivery process?

23. How does the team deal with changes, blockers, and dependencies?

THE EVALUATION

24. How do you evaluate the team's performance?

25. What are the key metrics, and how are they gathered?

26. How do you evaluate team health?

27. How does the team share knowledge and grow?

28. What are your main concerns?

29. What are your main assumptions?